

Person specification Rough Sleeper Prevention Officer Band 4

Criteria	Attributes	Method of Assessment
Knowledge	<p>Essential</p> <ul style="list-style-type: none"> • Local knowledge of the area and the organisations available to support former rough sleepers and those at risk of rough sleeping. • Welfare benefits system specifically universal credit. • Sound knowledge of housing, homelessness and tenancy law. • Must have an understanding of the reasons why people might end up rough sleeping as well as measures to help resolve such issues. • Professional boundaries. • An understanding of the wider social, political and economic environment and their impact on the challenges facing housing and the Council. <p>Desirable</p> <ul style="list-style-type: none"> • Awareness of health issues that can affect rough sleepers. 	Application, interview, case study assessment, documentary evidence
Experience	<p>Essential</p> <ul style="list-style-type: none"> • A proven track record of working with vulnerable individuals and supporting them to make sustained changes in their lives. • Successful track record of working with members of the public and multi-agency working. • Experience of working in a pressurised environment. • Experience of supporting people to reconnect and access services in other areas, in accordance with need and local connection requirements. 	Application, interview case study assessment

	<ul style="list-style-type: none"> • Experience of supporting and achieving success with individuals who are resistant to change. • Proven record of working in an inreach role. <p>Desirable</p> <ul style="list-style-type: none"> • Recent experience of working with rough sleepers with complex needs either as an outreach worker or in a shelter setting. 	
Skills and Abilities	<p>Essential</p> <ul style="list-style-type: none"> • Competent with IT and ability to use Microsoft Office products. • Ability to develop and maintain positive relationship with service users, landlords and other organisations. • Excellent written, communication and presentation skills including attention to detail and accurate recording of case management information. • Can work effectively on your own and be trusted to deliver and also be a reliable and dependable team member. • Proven ability to adhere to and maintain professional boundaries at all times and use sound judgement in situations that arise. • Ability to follow established policies and procedures of the council. • Proven ability to act responsibly as a lone worker to ensure that you keep yourself safe. <p>Desirable</p> <ul style="list-style-type: none"> • First Aid training • Safeguarding training 	Application, interview, case study assessment, documentary Evidence
Qualifications	<p>Essential</p> <ul style="list-style-type: none"> • Evidence of continuous relevant personal development relevant to the post. 	Documentary evidence
Other	<p>Essential</p> <ul style="list-style-type: none"> • Ability to travel throughout the area. • Satisfactory enhanced DBS disclosure. • Must be able to respond flexibly to the needs of clients plus willingness to work unsociable hours, including weekends, evenings and early mornings on a rota. • Ability and willingness to work in the community in an outreach role in all 	

	weather conditions and in challenging environments (town and rural locations)	
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Date: March 2021